Elections Ontario

A Guide to Accessible Voting in Provincial Elections

Our commitment to accessibility

Elections Ontario is committed to the customer service standards under the *Accessibility for Ontarians with Disabilities Act*. This is part of our vision for setting the standards for electoral process excellence in accessibility for local election offices, advance voting locations and election day voting locations in provincial elections.

These standards ensure that goods and services are provided to persons with disabilities in a manner that:

- respects their dignity and independence;
- is integrated unless an alternative measure is necessary (either temporarily or on a permanent basis); and
- is equal to the manner that goods and services are provided to others.

Voter registration

Visit vReg.RegisterToVoteON.ca to confirm, update or add your information.

Accessible formats

Information on voting is available in accessible formats and can be provided upon request by emailing info@elections.on.ca or calling 1-888-668-8683 or TTY 1-888-292-2312.

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Voting locations

Election officials are trained to offer accessible customer services to allow persons with disabilities to make their own choices when navigating the voting process.

Accessible tools and services include the following:

- Curbside voting, where the ballot is brought outside the voting location by an election official.
- Support persons to assist with communication, mobility, personal care for medical needs and/or accessing goods, services or facilities.
- Guide dogs or service animals (under constant care and control).
- Mobile phones and/or devices as an accessibility tool, including video remote interpreting applications (please note that it is illegal to take or share videos of completed ballots).
- Magnifying sheets and ballot templates with braille numbering and cut-outs.

You may also apply at your local election office to transfer to another voting location that better meets your accessibility needs.

Interpreters & intervenors

If you require an American Sign Language or Langue des Signes Québécoise interpreter, you may request a booking through Canadian Hearing Services. If you require an intervenor, you may request a booking through Canadian Hearing Services or the CNIB Deafblind Community Services. Elections Ontario will cover the cost of all bookings.

In Eastern and Western Ontario and the Greater Toronto Area, CNIB is the intervenor service provider. In Northern Ontario, Canadian Hearing Services is the intervenor service provider.

More information about these service providers can be found at elections.on.ca/accessible-voting.

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Assistive voting technology

Assistive voting technology at your local election office allows you to cast your ballot secretly and independently using your choice of the following controllers:

- Audio tactile interface: this controller has audio directions and features large, raised buttons, bright colours, and braille inscriptions.
- Paddles: can be pressed using hands, feet, or elbows.
- Sip and puff technology: this device allows you to mark your ballot by “sipping” (inhaling) or “puffing” (exhaling) into a straw.

Contact your local election office for hours of operation and availability. Walk-in requests may be accommodated where possible.

Vote by mail

Any elector may vote by mail in a provincial election. To choose this option, you must submit a completed application form and a copy of your ID. Visit votebymail.elections.on.ca or contact your local election office for more details.

Vote by home visit

You can request to vote by home visit if you:

- are unable to go to your local election office or voting location; or
- require assistance to vote.

Find your local election office information by visiting voterinformationservice.elections.on.ca or call us at 1-888-668-8683 or TTY 1-888-292-2312.

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Elections Ontario app

Get personalized election information by downloading our app from the App Store or Google Play and create an account to access the following information for provincial elections in Ontario:

- A digital version of your voter information card that can be scanned at the poll
- A full list of your voting locations and dates
- Customizable election notifications
- A list of candidates for your electoral district

The app has been designed to comply with the *Accessibility for Ontarians with Disabilities Act* and is compatible with most devices.

Contact information

To book an accessible voting service, contact your local election office by visiting voterinformationservice.elections.on.ca.